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(A Govt. of Maharashtra Undertaking)
CIN: U40109MH2005SGC153645

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**Ref. No.: CE/B&A/PD Amnesty/2026-27/37621** **Date:04 NOV 2026**

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**Subject: Implementation of "Amnesty Scheme 2026-27" for Permanently Disconnected HT/LT Consumers.**

MSEDCL has substantial outstanding electricity arrears against permanently disconnected consumers. To facilitate recovery of these long-pending dues, a need was felt to launch a more attractive and structured settlement opportunity that encourages wider consumer participation.

Accordingly, with a view to improving revenue realisation, facilitating settlement of eligible arrears and enabling reconnection, the Competent authority has approved "**Amnesty Scheme 2026–27**", providing specified waivers, rebates and payment flexibility to eligible consumers.

All field offices shall implement the scheme strictly in accordance with the provisions set out below.

**1. Eligibility**

1.1. All HT and LT consumers under all categories (excluding Agriculture and Public Water Works (PWW)), whose electricity supply was permanently disconnected on or before 31.03.2026, shall be eligible for the scheme.

1.2. Arrears outstanding as on 31.03.2026 shall be considered for settlement under the scheme.

1.3. Consumers having pending litigation against MSEDCL shall be eligible to avail the scheme benefits only after unconditional withdrawal of the concerned litigation.

1.4. **Special Provision for Temporarily Disconnected (TD) Consumers:** TD consumers up to 31st December 2025, whose electricity supply has been physically disconnected, TD tag fed in the system and no consumption.

1.5. The scheme shall also be applicable in Distribution Franchisee (DF) areas.

**2. Scheme Period**

The scheme shall remain in force from **06.11.2026 to 15.01.2027**.

**3. Benefits under the Scheme**

Benefits into the scheme shall be applicable to all eligible consumers mention in eligibility criteria.

3.1. A 100% waiver of Delayed Payment Charges (DPC) arrears.

3.2. A 100% waiver of interest arrears levied on outstanding arrears, including interest accrued from the date of Permanent Disconnection (PD) up to the date of application under the scheme, shall be granted.

3.3. Demand Charges / Fixed Charges for the period from the date of Temporary Disconnection (TD) up to the date of Permanent Disconnection (PD) shall be waived.

3.4. Consumers shall be required to pay the eligible principal arrears remaining after applying the admissible concessions, rebates, and approved adjustments under the scheme.

3.5. LT consumers may opt to pay the eligible arrears either in a single lump sum or through approved interest-free instalments.

3.6. HT consumers shall make payments in accordance with the prescribed slab-wise payment structure applicable to the amount of arrears in lumpsump or allowable interest free instalment mention in the scheme.

3.7. Eligible consumers having a connected load of up to 20 kW and opting for a Prepaid Smart Meter shall be granted an additional rebate of 5% on the payable principal arrears. The amount of such rebate shall be credited to the consumer's prepaid meter account after reconnection.

3.8. In Distribution Franchisee (DF) areas, Permanently Disconnected (PD) consumers and Live consumers having arrears pertaining to the MSEDCL period shall be eligible to avail the benefits of the scheme.

**4. Rebate on Principal Arrears (Early-Bird Incentive)**

Eligible consumers shall be granted a rebate on principal arrears based on the ageing of arrears, as specified below.

| **Consumer Category** | **Arrears Age Below 3 Years** | **Arrears Age Above 3 Years** |
|---|---|---|
| LT Residential and Commercial | 10% | 20% |
| HT Residential, Commercial, Industrial, Public Services (PS) and Others; and LT Industrial, Public Services (PS) and Ag. Others (Excluding Ag.) | 10% | 15% |

4.1. Consumers opting for payment through instalments shall not be eligible for the Early-Bird Incentive.

4.2. Eligible consumers opting for the Early-Bird Incentive shall pay the entire payable principal arrears in a single lump-sum payment on or before 15.12.2026.

**5. Recovery Suits and Court Cases**

5.1. Where MSEDCL has initiated legal proceedings for recovery of arrears, the applicable legal expenses shall be recovered from the consumer in addition to the amount payable under the scheme.

5.2. Recovery proceedings shall be withdrawn only after fulfilment of all scheme conditions and payment of the applicable amount.

5.3. If a consumer initiates litigation against MSEDCL after availing the benefits of the scheme, the benefits granted under the scheme shall stand withdrawn.

**6. Reconnection**

The following conditions shall apply for reconnection under the scheme.

**6.1. High Tension (HT) Consumers**

a) In case of opting for payment through instalments, the consumer shall pay 50% of the principal arrears along with 100% of the applicable legal charges, if any, within 7 days from the date of approval.

b) The balance amount may be paid in monthly instalments as follows:

- Where the arrears are up to Rs. 50 lakh, the balance amount may be paid in a maximum of 3 monthly instalments.
- Where the arrears exceed Rs. 50 lakh, the balance amount may be paid in a maximum of 6 monthly instalments.

**6.2. Low Tension (LT) Consumers**

a) In case of opting for payment through instalments, the consumer shall pay at least 50% of the principal arrears along with 100% of the applicable legal charges, if any, within 7 days from the date of approval.

b) The balance amount shall be paid in upto maximum of 6 equal in consecutive months.

**6.3. Other Conditions for Reconnection**

a) Reconnection charges shall be waived for both HT and LT consumers.

b) Service connection charges shall also be waived for LT consumers.

c) Reconnection shall be subject to submission of a valid Aadhaar Card and payment of the applicable Security Deposit, legal charges, and other charges as prescribed under the prevailing Supply Code and MSEDCL rules.

d) Invariably reconnection should be with Smart Meter installation only.

**7. Payment and Instalment Conditions**

7.1. No Delayed Payment Charges (DPC) shall be levied on approved instalments during the approved instalment period.

7.2. Consumers eligible for the Early-Bird Incentive shall ensure that the entire payable principal arrears are to be paid in one stroke/lumpsum on or before 15.12.2026.

7.3. Approved instalments shall be paid within the stipulated due dates, irrespective of whether reconnection.

7.4. After reconnection, consumers shall regularly pay their current electricity bills along with the approved scheme instalments.

7.5 Failure to complete payment within the approved period shall result in withdrawal of the benefits granted under the scheme and recovery of applicable DPC and interest if any will be levied as per the prevailing regulations.

**8. Application and Approval Process**

8.1. Eligible consumers shall submit applications through the prescribed online portal / Mobile App, along with the prescribed undertaking and supporting documents.

8.2. Prior approval shall not be required for applications opting for either lump-sum payment or instalment plans where no disputes, court cases, or billing complaints are pending. Such applications shall be automatically approved.

8.3. In case of litigation cases, the concerned Sub-Division / Division / Circle Office shall verify the following:

- Eligibility of the consumer under the scheme.
- Accuracy of outstanding arrears.
- Correctness of billing.
- Pending adjustments, if any.

8.4. In case of litigation cases the approval authorities under the scheme shall be as follows:

- **HT Consumers:** Chief Engineer (O&M), Zone.
- **LT Consumers:** Executive Engineer (O&M), Division.

8.5. Exceptional cases falling outside the prescribed provisions of the scheme shall be considered by the Hon. Chairman & Managing Director (CMD), in consultation with the Director (Commercial).

**9. Implementation and Monitoring**

9.1. Wide publicity shall be given to the scheme through newspapers, television, radio, social media, WhatsApp / SMS campaigns, and local publicity channels.

9.2. Special notices containing details of the scheme shall be served at the premises of eligible consumers through subdivisional (LT) and circle offices (HT).

9.3. The list of eligible HT and LT PD consumers shall be made available on the prescribed Mobile Application, and 100% verification shall be carried out by the field officer for effective implementation of the scheme.

9.4. A special arrears recovery drive shall be undertaken during the scheme period.

9.5. The concerned Chief Engineers (O&M) shall closely monitor the progress of the scheme' The recovery under this scheme shall be considered as one of the performance parameter for evaluating ACR of the employee for FY 2026-27.

9.6. Implementation agencies and additional resources may be deployed, wherever necessary, to ensure effective implementation and maximum outreach of the scheme.

All field offices shall implement **"Amnesty Scheme– 2026-27"** strictly in accordance with the approved terms and conditions. Any deviation from the approved provisions shall require prior approval of the Competent Authority.

All concerned officers and employees shall take note of the above instructions and ensure effective implementation of the scheme.

**Chief Engineer (Billing & Analytics)**

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